



JOB DESCRIPTION

Executive Director of Experience

Reports to: Executive Pastor
Job Type: Full-Time / Pastoral
Membership: Required to be a member or regular attender upon hire

POSITION SUMMARY

The Director of Experience is responsible for the direction and oversight of the Worship, Production, Guest Experience, Communications, Online Ministry, and Videography Teams. This role helps create experiences that are accessible to the unbeliever, consistent across multiple campus platforms, and in line with our mission of “Inviting you to follow Jesus to make a difference in your world.”

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Team Management: Provide management and direction to the Worship, Production, Communication, and Guest Services Directors to ensure staff and organizational health.
- Weekend Experience Leadership: Drive and lead the service planning process, bringing together stakeholders to ideate, create, and execute series and service plans with excellence.
- Weekend Service Programming: Ensure that every element of the weekend service works together to create a cohesive worship experience that points people to Jesus and reflects our values.
- Churchwide Events Management: Oversee the planning and execution of all-church events including Christmas, Easter, Fall Kickoff, Annual Member's Meeting, and Worship Nights.
- Guest Services Supervision: Oversee Journey's guest experience to ensure that guests feel welcomed and valued from the moment they arrive, working with the Guest Experience Director to develop hospitality and guest follow-up processes that facilitate integration into the church community.
- Production Development: In connection with the Production Director, ensure that the technology involved with services and broadcast is well maintained and updated to fit the needs of our growing multisite church.
- Videography and Online Church: Oversee the production of online content, including live streaming services and video recordings, to extend the reach of the church's ministry and engage with a broader audience.
- Brand Stewardship: In connection with the Lead Pastor and Executive Team, clarify and maintain the brand and tone of Journey of Faith as an outwardly-focused, invitational church.



- Creative Leadership: Foster an environment of creativity, excellence, and innovation as we strive to serve and reach the South Bay.
- Collaboration with Leadership: Work closely with other members of the church leadership to coordinate ministry efforts, share resources, and stay in alignment with the overall vision and goals of the church.
- Spiritual Care and Mentorship: Provide pastoral care, support, and development to staff and volunteers, nurturing their spiritual growth and helping equip them for the work of the ministry.

MINIMUM QUALIFICATIONS (KNOWLEDGE, SKILLS, ABILITIES)

The following describes the characteristics of the ideal candidate for the Experience Director:

- Must be or become a member of Journey of Faith Church.
- Commitment to the church's mission, values and statement of faith.
- 5+ years related experience in a Creative Arts or Service Production Environment, including advanced competency in strategic leadership, with proven experience overseeing creative and technical teams.
- Multi-site experience preferred.
- Must be teachable and willing to continue learning.
- Knowledge of computer applications such as Planning Center, Pro 7, Ableton/Ableset, Dante, and Resi, as well as Adobe Creative Suite, Word, Excel, PowerPoint and/or Keynote.
- Ability to meet deadlines while managing multiple projects.
- Strong communication and computer skills.
- Must be a proactive self-starter, creative problem solver, and team player.
- Able to work independently and collaboratively with other department teams.
- Understanding of confidentiality and proper care of personal information.

ABOUT JOURNEY OF FAITH

Our Journey began in 1911 with a small group of 30 families wanting to share the love of God in the beach cities of the South Bay. With practical Bible teaching and a heart for service to the community, the congregation grew out of their first two locations in Hermosa Beach. In 1957, the leaders of the church purchased the Manhattan Beach property, and called it, "four acres of faith." After many years of growth and with the vision of raising up the next generation of Jesus followers, Journey proudly opened the doors to their second campus in 2018 in the neighboring city of Torrance.



Journey is a church on a mission following God's call for us, and where he wants to lead us next. Through our stories we see lives changed as we follow a God who is calling us into His story, a story of love and compassion. We are looking for team members who want to be part of this mission.

Journey of Faith's mission statement: *Inviting you to follow Jesus to make a difference in your world.*

NOTE

This job description in no way states or implies that these are the only duties to be performed by the employee(s) incumbent in this position. Employees will be required to follow any other job-related instructions and to perform any other job-related duties requested by any person authorized to give instructions or assignments. All duties and responsibilities are essential functions and requirements and are subject to possible modification to reasonably accommodate individuals with disabilities. To perform this job successfully, the incumbents will possess the skills, aptitudes, and abilities to perform each duty proficiently. Some requirements may exclude individuals who pose a direct threat or significant risk to the health or safety of themselves or others. The requirements listed in this document are the minimum.